

AVENUE HOTELS COMMITMENT TO OUR GUESTS, AS WE NAVIGATE THROUGH CORONAVIRUS (COVID-19)

As it has always been, the safety and security of our guests and team members remains our highest priority. We are doing everything we can to ensure your travel safety and provide maximum flexibility as the situation around novel coronavirus (COVID-19) continues to evolve.

Avenue Hotels has developed a program that will introduce a new standard of hotel cleanliness and disinfection to ensure Avenue Hotels guests enjoy an even cleaner and safer stay.

Avenue Hotels builds upon already high standards of housekeeping and hygiene, where cleaning products and upgraded protocols are currently in use. The program will feature trusted cleaning products, solutions and training. The program will include:

- **Avenue Hotels Seal** to indicate that **guest rooms haven't been accessed since they were cleaned**
- **Extra disinfection of high touch areas in guest rooms** including light switches and door handles
- **Increased cleaning frequency of public areas**
- **Guest-accessible disinfecting wipes** at entrances and high traffic areas
- **Reduced paper amenities** (like pads) in rooms
- Enhanced cleaning & other changes to **buffets**
- **Enhanced Team Member safety and well-being** with personal protective equipment and enhanced training and protocols

The rollout of the **Program** will begin at Avenue Hotels in **June 2020**.